

SAFETY & COMPLIANCE in Healthcare Facilities

Top Challenges, Resources & Preparation Methods

To better understand how healthcare professionals manage safety & compliance, we surveyed* them to find out. Here are our findings.



6 KEY CHALLENGES



- 1 FREQUENT REGULATION CHANGES**
Staying updated with ever-changing regulations from state, federal, and industry-specific rules.
- 2 EMPLOYEE COMPLIANCE**
Difficulty in helping employees understand, follow, and engage with safety protocols and regulations.
- 3 SAFETY AWARENESS AND TRAINING**
Need for ongoing safety awareness and effective training to prioritize safety over speed or convenience.
- 4 PATIENT AND OCCUPATIONAL SAFETY**
Maintaining the safety of both patients and healthcare workers, including infection control, proper hygiene, and accident prevention.
- 5 COMMUNICATION AND CONSISTENCY**
Challenges in ensuring clear communication, leadership buy-in, and consistent support from upper management.
- 6 STAFFING AND RESOURCE LIMITATIONS**
Issues related to staffing shortages and resource limitations impacting compliance and safety.



MOST CHALLENGING Government Entities

1. Occupational Safety and Health Administration (OSHA) (28%)
2. Centers for Medicare & Medicaid Services (CMS) (26%)
3. Centers for Disease Control and Prevention (CDC) (21%)



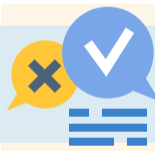
TOP ORGANIZATIONAL Challenges

1. Outdated Systems or Procedures (68%)
2. Audit/Survey Preparation (68%)
3. Technology Gaps (66%)
4. Identifying and Allocating Resources (61%)
5. Understanding the Requirements (59%)
6. Employee Training (57%)



TOP RESOURCES for Compliance

1. Training for Compliance-Related Procedures (63%)
2. Dedicated Compliance Staff (54%)
3. Internal Audits or Risk Assessments (53%)
4. Compliance Management Software and Technology (48%)
5. Outside Consulting Services (31%)



MOST COMMON Audit/Survey Preparation Methods

1. Internal Review Teams (74%)
2. Mock Audits/Surveys (47%)
3. External Consultant (31%)
4. No preparation/other (8%)

*Survey Results from 2024 J. J. Keller Center for Market Insights Pulse Poll

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